



QUALITY POLICY

The Management of Alpha Trading Spa has set itself the objective of building the company policy in such a way as to generate continuous improvement, as a strategy that arises from a corporate culture oriented towards transparency.

The company's value creation depends on its ability to combine economic objectives with community expectations, in compliance with European and national directives on environmental sustainability, and to develop innovative solutions capable of continuously reducing environmental impacts, internal and external risks, and improving customer satisfaction.

PRINCIPLES

- ─ define and document commitments and responsibilities within the Organization;
- ─ communicate this Policy to all interested parties and ensure that it is understood, implemented and supported at all levels of the organization;
- ─ periodically verify the achievement of objectives and establish appropriate corrective actions;
- ─ select suppliers appropriately, enabling them, through the support of accurate documentation, to supply us with products according to our needs.

GOALS

1. Operate safely and with the utmost respect for the environment to ensure the safety and environmental protection of workers, customers, and the community;
2. Implement, adopt and maintain an active Quality Management System in compliance with ISO 9001/2015 standards;
3. Periodically identify potential hazards associated with its activities and services, analyze the associated risks, and assess their impact on the safety of workers, the public, and the environment, in accordance with applicable laws;
4. Comply with all current and future requirements of national, regional and local legislation on safety and the environment and on the prevention of accident risks and environmental protection, as well as with obligations voluntarily entered into with interested parties;
5. Constantly work to reduce the significant environmental impacts associated with its activities;
6. Ensure cooperation with public authorities to establish and update emergency procedures to reduce the effects of any environmental impacts and accidents that may affect the workplace and the population;
7. Evaluate in advance and periodically identify potential hazards of products, activities and services;
8. Analyze the associated risks to evaluate their consequences for the protection of workers, the population and of the environment;
9. Take the necessary measures to prevent pollution and conserve resources by using the best available technologies;
10. Consciously manage your business processes during normal and transitional operating phases, in order to monitor, eliminate where possible, and progressively minimize any significant risk of accidents, in accordance with the current state of technological knowledge to the extent economically feasible and with a view to continuous improvement;
11. Identify potential environmental and safety emergency situations (in compliance with applicable laws) in order to implement actions capable of preventing their occurrence and to periodically plan and test the corrective actions necessary to address them should they occur;
12. Design and manage changes to activities, systems or processes in order to minimize the associated risks, in particular the risks of major accidents;
13. Introduce and apply surveillance procedures to monitor environmental impacts and the level of risk and



monitor compliance with environmental and safety policy;

14. Prepare and periodically implement quality improvement programs, which will be continuously verified, updated in accordance with technological developments and previous experience gained, and also managed with appropriate corrective actions;
15. Ensure transparency and visibility of your business to foster greater knowledge and awareness among staff and the public of how to manage facilities safely and with respect for the environment and quality;
16. Communicate appropriate information to suppliers and contractors to ensure their involvement in the application of the principles of this policy;
17. Inform customers about the quality procedures to be adopted for the correct use of our products and services;
18. Define an adequate organizational structure, allocate the necessary resources to ensure the application of the principles of this policy, and periodically verify the degree and effectiveness of its application;
19. Definition of customer needs;
20. Pursue climate change management at all stages of every process, where every employee is involved in achieving the established climate change objectives.

VOLUNTARY MEMBERSHIP

The Management has decided to create, adopt and maintain an active Quality Management System in accordance with the ISO 9001/2015 standard.

SYSTEM ARTICULATION

The QMS is designed on the basis of the dynamic and cyclical process: "*planning, implementation, verification, review*" and on the following principles:

- define an effective structure, in which tasks and responsibilities are explicitly stated at the different levels of the organization;
- identify the safety, health and environmental hazards associated with company processes, activities and products in order to evaluate and control the associated risks, in relation to the provisions of the Standards
Current laws;
- identify applicable laws and other requirements;
- define the methods and responsibilities relating to operations, modifications and design;
- plan emergencies by defining management responsibilities, training and education programs;
- set quality improvement objectives, including through the use of performance indicators;
- periodically monitor and review the effectiveness of the quality management system and define changes necessary for its improvement.

The QMS consists of an organizational structure, responsibilities, resources, and operating methods required to implement quality management, documented in the various sections of the "CONTEXT ANALYSIS" and described in detail in the procedures.

Management undertakes to review this document on an annual basis.

Genoa, May 16, 2025

Chief Executive Officer

Adriano Parodi